



Colorado Automobile Dealers Association



Managing recalls in the dealership



Legal requirements and best practices for dealers handling manufacturer recalls

This session will cover:

- Reducing dealership liability when managing recalls
- Colorado's motor vehicle damage disclosure requirements
- Manufacturer reimbursement obligations for new vehicles subject to open recalls
- Feds want to issue stop sale orders on all open recall inventory
- Recall advice for the sales department
- FTC enforcement—disclosing open recalls in your advertising
- Recall advice for the service department
- Disclosures that can reduce liability
- Differences between safety and emissions recalls

- Colorado damage disclosure requirements and how the rules are changing
- Making the best of a bad situation
- Best practices for dealerships' consumer disclosure procedures
- Best practices for utilizing vehicle history reports to reduce liability
- NHTSA consent agreements with factories and the dealers' dilemma

Attorney **Michael Dommermuth** of Fairfield and Woods has over 30 years experience representing dealers. Mr. Dommermuth will discuss the legal issues involved in recalls and provide attendees with best practices for recall issues.

See Next Page for Registration Options

Space is limited!

Montrose

Thursday, Dec. 10

7:30 – 10 am

Holiday Inn Express

1391 S. Townsend Ave.
Montrose, CO 81401
970.240.1800

Glenwood Springs

Thursday, Dec. 10

12:30 – 3:30 pm

(Lunch served at 12:30, seminar begins at 1 pm)

Residence Inn

125 Wulfsohn Road
Glenwood Spgs., CO 81601
970.928.0900

Loveland

Thursday, Dec. 17

7:30 – 10 am

Embassy Suites Hotel

4705 Clydesdale Parkway
Loveland, CO 80538
970.593.6200

Denver

Thursday, Dec. 17

12 – 2:30 pm

William D. Barrow Building (CADA)

290 E. Speer Blvd.
Denver, CO 80203
303.831.1722

Colorado Springs

Thursday, Dec. 17

5 – 7:30 pm

Garden of the Gods Club

3320 Mesa Road
Colorado Spgs., CO 80904
719.632.5541

Registration fee \$179, \$149 for second and subsequent registrations from the same dealership or group

For more information, please contact Trainor Walsh at 303.457.5115 or e-mail trainor.walsh@coloradodealers.org



- Dealership principals
- General managers
- Sales managers
- Service directors
- Fixed operations managers
- Controllers
- Legal counsel—staff and outside counsel
- Compliance officers



Colorado Automobile Dealers Association

REGISTRATION OPTIONS



Managing recalls in the dealership

	CITY	DATE/TIME	LOCATION
<input type="checkbox"/>	Montrose	Thursday, December 10, 2015 7:30 – 10 am (Breakfast included)	Holiday Inn Express 1391 S. Townsend Ave., Montrose, CO 81401 970.240.1800
<input type="checkbox"/>	Glenwood Springs	Thursday, December 10, 2015 12:30 – 3:30 pm (Lunch served at 12:30, seminar begins at 1 pm)	Residence Inn Glenwood Springs 125 Wulfsohn Road, Glenwood Springs, CO 81601 970.928.0900
<input type="checkbox"/>	Loveland	Thursday, December 17, 2015 7:30 – 10 am (Breakfast included)	Embassy Suites Loveland Hotel 4705 Clydesdale Parkway, Loveland, CO 80538 970.593.6200
<input type="checkbox"/>	Denver	Thursday, December 17, 2015 12 – 2:30 pm (Lunch included)	William D. Barrow Building (CADA) 290 E. Speer Blvd., Denver, CO 80203 303.831.1722
<input type="checkbox"/>	Colorado Springs <i>*Colorado Springs dealers, please register through CSADA. Contact Bob Fenton, 719.499.5846.</i>	Thursday, December 17, 2015 5 – 7:30 pm (Dinner included)	Garden of the Gods Club 3320 Mesa Road, Colorado Springs, CO 80904 719.632.5541

TO REGISTER: Please complete the online registration form at www.ColoradoDealers.org and make payment of \$179/first person + \$149/second and subsequent registrations from same dealership or group. If unable to register online, please complete and return this form and payment.

E-mail Registration: SeminarRSVP@coloradodealers.org
 Fax Registration: 303.831.4205
 Mail Registration: CADA, 290 E. Speer Blvd., Denver, CO 80203 (Checks payable to "CADA")

Dealership _____

Name _____ E-mail _____

Title _____ Phone _____ Cell Phone _____

Name _____ E-mail _____

Title _____ Phone _____ Cell Phone _____

Credit Card # _____ Expiration (mm/yyyy) _____

Please circle one: Visa MasterCard American Express

Name on the Credit Card _____

Billing Address Attached to the Credit Card _____

Please send an invoice to my dealership

Cancellations will be accepted up to three (3) business days prior to the seminar. "No shows" will be invoiced for the total registration fee. Substitutions are accepted at any time.